



# R.F. MacDonald Co.

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Ms. Donna Rand  
Suhr Risk Services of California  
1338 Bayshore Highway  
Burlingame, CA 94010

Dear Donna:

This letter is to express our thanks to you, Jim Carter and all the Suhr Risk Services of California employees who have worked with R. F. MacDonald over the years.

The Griffith team is knowledgeable, professional and responsive. It is reassuring to know that we have knowledgeable, professional individuals to turn to for answers. Our inquiries are always answered in a timely and professional manner.

There have been instances when we felt the carriers were not responding to our needs. In these instances you have always been able to cut through the red tape to get the matters resolved in a timely manner.

It is a pleasure to work with you.

Sincerely,

Patricia A. Fuetsch  
Controller